



For more information call the waste hotline 9806 5544 or visit www.parracity.nsw.gov.au



پاراماتھا شہر کونسل کے لیے کوڑا کھنڈے کی سہولتوں کے بارے میں مزید جاننے کے لیے براہ کرم 9806 5544 پر کال کریں۔
 کوڑا کھنڈے کی سہولتوں کے بارے میں مزید جاننے کے لیے براہ کرم 9806 5544 پر کال کریں۔
 کوڑا کھنڈے کی سہولتوں کے بارے میں مزید جاننے کے لیے براہ کرم 9806 5544 پر کال کریں۔

Persian (Farsi)

Kung kinakailangan niyo ng tulong ng isang tagasaling-wika (interpreter), tawagan ang TTS sa 131 450 at sabihing tawagan nila ang Waste Hotline ng Parramatta City Council sa 9806 5544 Lunes hanggang Biyernes mula 8:30nu – 4:30nh.

Filipino

If you need the assistance of an interpreter, please call TTS on 131 450 and ask them to contact Parramatta City Council's Waste Hotline on 02 9806 5544 Monday to Friday 8.30am – 4.30pm.

English

Arabic

إذا كنت بحاجة إلى مساعدة من المترجم، يرجى الاتصال بـ TTS على الرقم 131 450 والطلب من المندوبين الاتصال بـ خط خدمة العملاء التابع لمجالس مدينة Parramatta على الرقم 9806 5544 من الاثنين إلى الجمعة من الساعة 8:30 صباحاً إلى الساعة 4:30 مساءً.

Hindi

यदि आपको भाषांतर की आवश्यकता है, तो कृपया TTS (Interpreter) को कॉल करें और उनसे पारामट्टा सिटी कांसिल के कचरे की सेवा हेतु 9806 5544 पर बुधवार से शुक्रवार सुबह 8:30 बजे से रात 4:30 बजे तक कॉल करें।

Korean

만약에 통역의 도움이 필요하다면, TTS (Interpreter)에 전화하여 파라마타 시의 폐기물 서비스 핫라인인 9806 5544에 월요일부터 금요일 오전 8:30시부터 오후 4:30시까지 전화하십시오.

Chinese

如果您需要一名翻译员的帮助，请拨打 TTS 131 450，要求他们联系帕拉马塔市议会的废物服务热线 9806 5544，时间为星期一至星期五上午 8:30 至下午 4:30。



PARRAMATTA CITY COUNCIL

PARRAMATTA CITY COUNCIL



Waste Services Guide

Waste Hotline 9806 5544



about our service

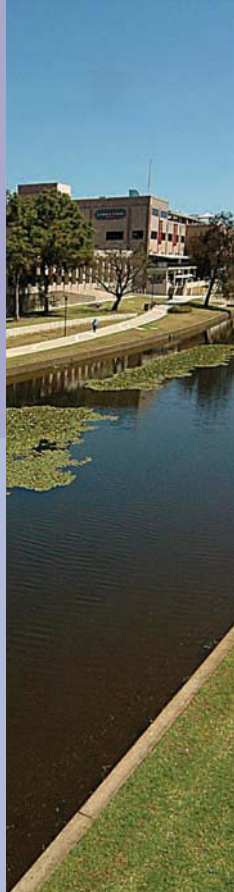
Parramatta City Council and Transpacific Cleanaway are working together to provide residents with their waste services. This brochure outlines your Council provided waste services as well as providing information about alternative waste disposal options in the Parramatta local government area. If you have any queries, please call the Waste Hotline on 9806 5544 or visit www.parracity.nsw.gov.au.

Garden Organics

Dark green bins (240L) are being replaced with lime green lidded bins (240L) and are provided to houses in Parramatta for the collection of garden waste. Residents should use this service as much as possible when disposing of their tree pruning, flowers, weeding and grass clippings at home. You can also dispose of branches up to 1m long using this bin. By using this service Parramatta residents are assisting council in diverting a large amount of waste away from landfill which takes up valuable space, and can be harmful to the environment. For more information on this service, see the dedicated Garden Organics pages of this brochure.



A weight limit of 70kg applies to each bin



Recycling

In Parramatta we encourage our residents to use their recycling bin (240L) to dispose of items that can be turned into brand new products. Residents can recycle steel, aerosol and aluminium cans, plastic bottles and containers, milk and juice cartons, glass bottles and jars, and paper and cardboard. It is vital for the recycling process that only the correct items go into the recycling bin. Incorrect items can cause many problems in processing and may result in recoverable resources going to landfill. Recycling is collected fortnightly in Parramatta. Check the following pages of this brochure for further information.



Garbage

All serviceable properties in Parramatta have a garbage bin which will slowly be replaced with a red lidded bin. The garbage bin is slightly smaller (140L) than the garden organics and recycling bins and is collected weekly. Larger (240L) garbage bins can also be provided at an additional cost to the resident. Any waste that is not hazardous can be placed in your garbage bin for disposal to landfill. If you have a large quantity of waste that you need to dispose of, check the bulk household collection or other waste services pages of this brochure to find the most appropriate waste disposal method.



about our service

Did you know that Australians send to landfill enough steel cans to rebuild the Sydney Harbour Bridge every year? Caring for our environment is everyone's responsibility. Here are some useful tips on what YOU can do to make a difference to our environment.

Reduce

- Be a smart shopper:
 - Buy products with recycled content
 - Buy products with recyclable packaging
 - Buy products with minimal packaging
 - Buy more fresh foods, rather than packaged foods
 - Take a calico bag to avoid collecting plastic ones
- Make home-made meals, instead of buying packaged takeaway foods
- Extend the useful life of things you already have by repairing them

Re-use

- Don't just throw things out – have a garage sale, or donate clothes and household items to charities
- Re-use empty glass jars to hold things like coins and jams
- Refill bottles every day with water/juice for school and work
- Re-use the back of paper and envelopes before recycling them
- Buy second-hand books and magazines, or borrow and swap them with people you know
- Re-use materials around the home for art, craft or wrapping presents

Recycle

- The products you put in your recycling bin are collected, sorted and made into new products
- Recycling saves raw materials and natural resources, and reduces Sydney's growing landfill problem
- Pay attention to the guidelines for which materials can be placed in the recycling bin

When placing items in your recycling bin, please:

- Rinse all containers
- Remove lids from bottles and jars
- Remove plastic nozzles from aerosol cans
- Flatten cardboard
- Do not place recyclable items in plastic bags



recycling

YES!



Plastic bottles and containers

قناني وحاويات بلاستيكية
塑料瓶和容器



Steel, aerosol and aluminium cans

علب معدنية، علب الرش والألمنيوم
鋼罐、氣霧罐和鋁罐



Glass bottles and jars

قناني ومراطبين زجاجية
玻璃瓶和玻璃罐

NO!



NO Plastic bags

لا أكياس بلاستيكية
不收塑料袋



NO Food

لا طعام
不收食物



Cardboard

الكرتون المقوّى
紙板



Paper

ورق
廢紙



Milk and juice cartons

علب الحليب والعصير الكرتونية
牛奶盒和果汁盒



NO Nappies

لا حفاظات
不收尿布



NO Foam

لا فلين مطاطي
不收泡沫材料

recycling

Up to 50% of household waste is organic!

If organic waste goes to landfill it takes up valuable space and, as it decomposes, can produce harmful greenhouse gases that leak into the air. This can harm the environment. To reduce the amount of organic waste sent to landfill we collect your garden green waste once a fortnight using your Garden Organics bin (the dark green bins for garden organics are slowly being replaced with lime green lidded bins).

This waste is mulched and chipped and taken to composting plants around Sydney. Under controlled conditions the waste breaks down naturally and the rich, soil-like compost produced can be reintroduced into the market place. Compost can be used in parks and gardens to improve soil quality with less need for artificial fertilisers and it can even reduce the need for watering!



When placing items in your garden organics bin:

- Do not include rose stems, ivy or palm fronds
- Ensure sticks, branches and untreated timber placed in the bin are a maximum of 1m in length



garden organics

YES!



Pruning and flowers

تشذيبات الشجر والزهور
剪枝和花木



Grass clippings

قصاصات العشب
剪草

NO!



NO Plastic bags

لا أكياس بلاستيكية
不收塑料袋



NO Food

لا طعام
不收食物



Leaves

أوراق الشجر
樹葉



Twigs and branches (up to 1m long and 15cm diameter)

العيدان والأغصان
枝梗和樹枝



Recycling

لا مواد من التي يعاد تصنيعها
不回收



Dirt

لا أوساخ
不收泥土

garden organics



Household garbage and food scraps

بقايا الطعام النفايات المنزلية العادية
家庭垃圾 飯渣



Garden organics and oversized stumps and logs

النفايات العضوية للحديقة
جذوع الشجر والحطب السميك
花園有機物 樹樁或大木料



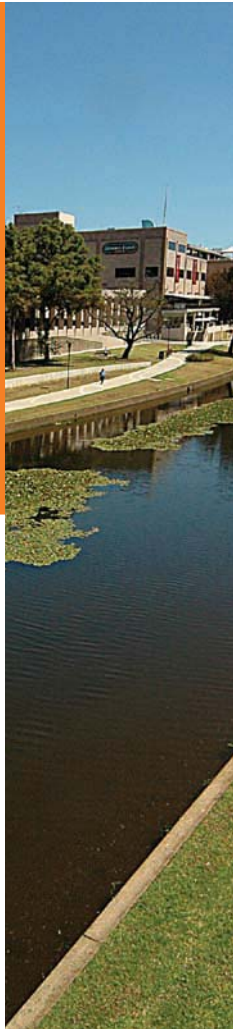
Hazardous and industrial waste

نفايات تتسبب بخطر
النفايات الصناعية
危險垃圾 工業垃圾



Cars, car batteries and car-parts

السيارات وبطاريات السيارات
وقطع السيارات
汽車、汽車電池及汽車零件



Building materials and plate glass

مواد البناء
家庭垃圾



Gas bottles

قناني الغاز
煤氣瓶



Recyclables

مواد إعادة التصنيع
回收物品

You will receive notification of your Clean-up Service a fortnight prior to the collection in your area. For more information contact the Waste Hotline on **9806 5544**

Each residential property is provided with four Clean-up Services every year. Materials can be placed on the nature strip area in front of your property on the Sunday night before your Clean-up Service is due.

bulk household collection

The material placed out for collection must **not exceed 1 cubic metre**. The materials should be stacked neatly on the kerbside, without blocking the footpath, to ensure that they can be removed safely and easily. Materials inappropriately presented will not be collected. In these incidents, the resident is responsible for the removal of the materials.

FAILURE TO REMOVE THESE ITEMS CAN RESULT IN A FINE OF UP TO \$750



What should I do with branches?

Branches must be tied in bundles no more than 40cm in diameter and no longer than 1.5m in length. Please ensure that branches are stacked separately from other materials.



other waste services

Sometimes the materials placed out for kerbside collection can be reused. If your items are in good condition you may consider donating them to an organisation. Some options are listed below. Please contact the relevant service to arrange a drop-off or collection (if available) for your donation. The organisations listed below are not affiliated with Council and may charge a fee for their services. Check with the relevant service before delivering your unwanted items. Unsolicited deliveries can be considered illegal dumping.

Item	Anglicare	Dreamsafe Recycling	Salvation Army	Smith Family	St Vincent de Paul	Wesley Mission
Contact Number	9895 8000	1300 551 245	13 72 58	1300 737 166	9560 8666	9263 5555
BOOKS	✓	-	✓	-	✓	✓
CLOTHING	✓	-	✓	✓	✓	✓
FURNITURE	-	-	✓	-	✓	✓
MATTRESSES	-	✓	-	-	-	-
TOYS, KNICK-KNAKS AND BRIC-A-BRAC	✓	-	-	-	-	-

To find local drop-off locations for other items not listed, please visit RecyclingNearYou.com.au or call the Planet Ark Recycling Hotline on 1300 733 712.

WSN Waste Centres
Seven Hills, Auburn,
Ryde and Eastern Creek
Phone **1300 651 116**

**Department of Environment
and Climate Change (DECC)**
Chemical CleanOut Hotline
Phone **131 555**

Visy Recycling
South St, Rydalmere
Bessemer St, Blacktown
Phone **1300 368 479**

PLEASE NOTE THAT FEES MAY APPLY FOR SOME OF THESE SERVICES.

Certain items cannot be collected by Council's Waste Services.

Here are some services which can safely and responsibly dispose of these materials.

Mobile Phone Recycling

Mobile phones and their batteries may now be dropped off at certain phone retail outlets around Australia. These products can then be recycled into new products.

For your nearest participating outlet, call **1800 249 113** or visit www.mobilemuster.com.au

Unwanted or Expired Medicines

National Return and Disposal of Unwanted Medicines Ltd is a national not-for-profit company, set up to enable consumers to return unwanted or out-of-date medicines to local pharmacies. The medicines returned are disposed of in an appropriate manner, and are in no way reused or recycled.

For your nearest participating pharmacy, call **1300 650 835** or visit www.returnmed.com.au

Household Chemical Collection

Old and leftover chemicals around the home can be hazardous to the health of both our families and our environment. The NSW Department of Environment and Climate Change (DECC) has established the free CleanOut service to assist residents in disposing of chemicals in an appropriate manner.

For more information, please call **131 555** or visit www.cleanout.com.au

Fridge Buyback Scheme

Parramatta City Council is proud to support the Fridge Buyback Scheme as a way of reducing energy use and its associated greenhouse gas emissions. Residents are able to obtain a \$35 rebate for working fridges that are over 10 years old and bigger than 250 litres. Parramatta City Council urges residents with second fridges that meet the above conditions to call Fridge Buyback on **1800 708 401** during business hours or to visit www.fridgebuyback.com.au to arrange for their fridges to be collected (collection is free if less than 6 stairs are involved).

Other Wastes

Sharps such as needles and syringes can be disposed of by using a special sharps container and taking them to local pharmacies. For a list of participating pharmacies please contact Council on the Waste Hotline **9806 5544**. You can also recycle your old printer cartridges and toners by using local facilities like the Cleanaway 'Close the Loop' program. Contact Close the Loop on **1800 24 24 73** or email info@closetheLoop.com.au.

